

## SUPPORTING DOCUMENTATION FOR COMMUNITY REFERRALS (ADULTS, CHILDREN , AND YOUTH)

To help expedite the referral process, we encourage referring parties to submit any relevant supporting documentation alongside the referral form. We will use available data to confirm eligibility for ECM. If additional information is needed, we will reach out for additional information and/or documentation.

Population of Focus	Suggested Documentation
Experiencing homelessness	<ul style="list-style-type: none"> <li>• Eviction notice(s)</li> <li>• Documentation of entries/exits from shelters</li> <li>• Documentation of homelessness/at risk for homelessness by service providers</li> <li>• PCP/specialists or outreach providers</li> <li>• Documentation/office visit notes with diagnosis or identification of at least</li> <li>• One complex physical, behavioral, or developmental health need</li> <li>• Medication/treatment orders</li> <li>• Financial Statements</li> </ul>
Risk of avoidable hospital or Emergency department (ED) utilization	<ul style="list-style-type: none"> <li>• ED, Inpatient, Skilled Nursing discharge paperwork</li> <li>• Care Plan/Treatment Plan from ED</li> <li>• Inpatient or Skilled Nursing</li> <li>• Lab orders/results</li> <li>• Medication/treatment orders</li> </ul>
Serious mental illness/substance use disorder	<ul style="list-style-type: none"> <li>• Documentation of Serious Mental Illness or substance use disorder diagnosis from service provider/PCP/specialists</li> <li>• Documentation of complex social factors from a service provider or clinician</li> <li>• Documentation of the use of crisis services</li> <li>• Discharge paperwork/documentation of ED or IP visits for SMI, SUD, or pregnancy</li> <li>• Medication/treatment orders</li> </ul>
Incarceration Transition	<ul style="list-style-type: none"> <li>• Documentation of transition within past 12 months from correctional facility from probation officer, parole officer, case manager, or other official entity</li> <li>• Legal/Court documents, Documentation/office visit notes with diagnosis of chronic mental illness</li> <li>• Documentation/office visit notes with diagnosis of chronic disease</li> <li>• Documentation/office visit notes with diagnosis of substance use disorder</li> <li>• Documentation/office visit notes with diagnosis of intellectual or developmental disability</li> </ul>
Enrolled in CCS or CCS whole child model (WCM), involved in child welfare	<ul style="list-style-type: none"> <li>• ER or Inpatient discharge paperwork</li> <li>• Documentation/office visit notes with identification of behavioral or developmental health needs</li> <li>• Documentation/office visit notes with identification/diagnosis of complex physical needs</li> <li>• Legal paperwork, Documentation/case notes from child welfare</li> <li>• Documentation from Juvenile Probation</li> </ul>